

Pin Badge Offer - Terms & Conditions

1. Promoter

This offer is promoted by Crohn's & Colitis UK, a charitable company limited by guarantee registered in England and Wales (5973370), registered charity in England and Wales (1117148) and Scotland (SC038632). Registered office: 1 Bishops Square, Hatfield, AL10 9NE

2. Offer Period

The offer opens at 12 noon on 26th October 2026 and closes at 23:59 on 31st December 2026 (the "Offer Period"). Donations received outside the Offer Period will not qualify, unless Crohn's & Colitis UK extends the offer under the Changes and Withdrawal clause.

3. Eligibility

The offer is open to UK residents who make a qualifying donation through the designated campaign donation page.

4. Qualifying Donation

To receive a complimentary pin badge, supporters must make a single donation of **£10 or more** through the designated campaign link.

5. Gift Aid

Where eligible, UK taxpayers may choose to add Gift Aid to their donation. The pin badge is a small token of thanks. Crohn's & Colitis UK will only claim Gift Aid where the donation and any associated benefit meet HMRC requirements.

6. How to Claim Your Pin Badge

Pin badges will only be sent in connection with donations made through the designated campaign link, which collects the information required to process and fulfil badge requests. Donations made through other channels, including the Crohn's & Colitis UK's standard website donation page, will not qualify for the offer.

7. Delivery of Pin Badges

Pin badges will be fulfilled and dispatched by **Bluestep Solutions**, a fulfilment company working on behalf of **Crohn's & Colitis UK**. Details of qualifying donations will be securely shared with Bluestep for the purpose of processing and sending pin badges.

Donation data will be provided to Bluestep up to twice per week. Once received, Bluestep will process and fulfil badge orders. Delivery typically takes **3-5 working days** from dispatch but may take longer during busy periods or due to postal service delays. Supporters should allow **up to 14 days** from making their qualifying donation to receive

their pin badge. If you haven't received it by then please do contact our Supporter Care Team at Fundraising@crohnsandcolitis.org.uk.

8. Availability

Pin badges are available while stocks last. Crohn's & Colitis UK reserves the right to substitute the pin badge with an alternative item of similar value if necessary.

9. Non-Transferable

The pin badge has no cash value and cannot be exchanged for cash, credit or any alternative benefit.

10. Changes and Withdrawal

Crohn's & Colitis UK reserves the right to amend, suspend or withdraw this offer at any time where reasonably necessary.

11. Data Protection and Use of Information

We will use your information to process your donation, send your pin badge (via our fulfilment partner Bluestep Solutions, acting on our behalf), thank you and keep a record of your support. We will only send you fundraising communications where you have agreed to this or where otherwise permitted by law, and you can opt out at any time. See our Privacy Policy at [Crohn's & Colitis UK privacy and data protection](#)

12. Contact

Questions about this offer can be sent to supportercare@crohnsandcolitis.org.uk or 01727 830038.

13. Governing Law

These terms are governed by the laws of England and Wales. This does not affect any rights supporters resident in Scotland or Northern Ireland may have to bring proceedings in their local courts.